

Resolution 17-26
Processing Non-Criminal Complaint/Grievances under
Title I of the Workforce Innovation and Opportunity Act

Whereas, WIOA Section 181(c) and WIOA final rules 20 CFR 683.600 makes it the responsibility of Workforce Development Boards to ensure complaint/grievance procedures for processing of non-criminal complaints and grievances related to Title I of the Workforce Innovation and Opportunity Act of 2014 are in place responsible for each local development area;

Whereas, the Jefferson-Lewis Workforce Development area has established procedures in place and provides the information to all participants and other interested parties;

Whereas, the Local Area must appoint a local area grievance officer and a local level hearing officer who is responsible for investigating the complaint or grievance and to seek resolution,

Therefore be it resolved, that the Jefferson-Lewis Workforce Development hereby appoints Angel Munson as the area Grievance Officer and Corrie Peckham as the local Hearing Officer.

Also be it resolved, that should a conflict of interest arise in the course of resolving a complaint or a grievance or if personnel changes should occur that the Jefferson-Lewis Workforce Development Board hereby grants authority to the Executive Director to appoint another staff member to serve as the area Grievance Officer or the local Hearing Officer.