Office of the County Administrator
Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, New York 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070

Ryan Piche
County Administrator

Dylan Soper
Deputy County Administrator

November 25, 2026

TO: Members of Health & Human Services Committee

FROM: Ryan Piche, County Administrator

SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on ***Tuesday, December 1, 2026 at 6:00 p.m.*** in the Board of Legislators' Chambers.

Following is a list of agenda items for the meeting:

Presentations:

Health & Human Services Committee Goals Review – Ryan Piche, County Administrator

Results of Housing Needs Analysis (Intro) – czb

Resolutions:

1. Amending the 2026 County Budget in Relation to the Office for the Aging
2. Appointing Members to Community Services Board
3. Authorizing an Agreement with PIVOT for School Based Prevention Services in the LaFargeville and Sackets Harbor Central School Districts and Amending the 2026 County Budget in Relation Thereto
4. Authorizing an Agreement with PIVOT for Wellness Initiative for Senior Education (WISE) Program and Amending the 2027 County Budget in Relation Thereto
5. Authorizing an Agreement with River Hospital for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities
6. Amending the 2026 County Budget Relative to Community Services Preschool and Early Intervention Program
7. Authorizing an Inter-Municipal Agreement for Shared Services with Lewis County in Relation to Providing Veteran Services

Informational Items:

1. Monthly Department Reports:
   Office for the Aging
   Public Health
   PHAB Accreditation Letter
   Social Services
   Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RP:jdj

c: Office for the Aging
Community Services
Public Health/EMS/Medical Examiner
Social Services
Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2026 County Budget in Relation to the Office for the Aging

By Legislator: _____

Whereas, The Jefferson County Office for the Aging works for the establishment and expansion of programs and services which assist older adults in the areas of their most urgent need, and

Whereas, The Office for the Aging has access to unspent prior year funding specifically allocated to support unmet needs for the aging population, and

Whereas, Accessibility alteration projects can be a major enabler to keep aging adults in their homes, reducing the need on a strained nursing home system and encouraging continued independence, and

Whereas, The budget requires modification to realign existing appropriations to meet these current client service needs.

Now, Therefore, Be It Resolved, That the 2026 County Budget is hereby amended as follows:

Increase:

Revenue		
01677200 93772	State Aid - Programs for the Aging	$ 135,000
Expenditure		
01677200 04715	Alteration Home/Care Equipment	$ 135,000
01677200 04422	Contracted Health Care	22,375

Decrease:

Expenditure		
01677200 04605	Daycare/ Respite Care	$ 22,375

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Appointing Members to the Community Services Board

By Legislator: _____

Resolved, That pursuant to Section 41.11 of the Mental Hygiene Law the following individuals are hereby appointed as members of the Jefferson County Community Services Board or designated sub-committees thereof for terms to expire as indicated below:

Member	Sub-Committee	Term to Expire
Subcommittee Only		
Maria Roach*	Mental Health	12/31/2030
Michael Lively	PW/DD	12/31/2030
Tina Cummings	PW/DD	12/31/2030
Community Services Board Only		
Christina Peterson*		12/31/2030
Karen Marcum		08/18/2028
Tina Barlett-Bearup		12/31/2028

*New appointments

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing an Agreement with PIVOT for School Based Prevention Services in the LaFargeville and Sackets Harbor Central School Districts and Amending the 2026 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Office of Addition Services and Supports (OASAS) has informed Jefferson County Community Services that it is providing the Local Government Unit for Jefferson County with Opioid Settlement Regional Abatement dollars to procure services at its discretion based on the allowable use of funds per settlement and statute, and

Whereas, The Director of Community Services has requested that a portion of these funds be allocated in 2026 to PIVOT for School Based Prevention Services in the LaFargeville and Sackets Harbor Central School Districts, and

Whereas, PIVOT, will receive an award of $27,400 for the period of August 31, 2026 through December 31, 2026 and the School Based Prevention Services will provide a wide range of school-based prevention services that include prevention counseling that assists students one on one and in groups to address issues that negatively impact academic performance, as well as evidence-based substance misuse prevention programs in classrooms.

Now, Therefore, Be It Resolved, That Jefferson County hereby accepts said funds and authorizes the Chairman of Board of Legislators to execute an agreement with PIVOT for services as outlined, subject to approval of the County Attorney as to form and content, and be it further

Resolved, that the 2026 County Budget is hereby amended as follows:

Increase:

Revenue		
01431000 92735	OASAS Opioid Settlement Funds	$ 27,400
Expenditure		
01432000 04703	PIVOT	$ 27,400

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing an Agreement with PIVOT for Wellness Initiative for Senior Education (WISE) Program and Amending the 2027 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Office of Addition Services and Supports (OASAS) has informed Jefferson County Community Services that it is providing the Local Government Unit for Jefferson County with Opioid Settlement Regional Abatement dollars to procure services at its discretion based on the allowable use of funds per settlement and statute, and

Whereas, The Director of Community Services has requested that PIVOT receive an award of $45,000 for the period of January 1, 2027 through June 30, 2027 for the WISE Program aimed to build community capacity to educate older adults about healthy choices.

Now, Therefore, Be It Resolved, That Jefferson County hereby accepts said funds and authorizes the Chairman of Board of Legislators to execute an agreement with PIVOT for services as outlined, subject to approval of the County Attorney as to form and content, and be it further

Resolved, that the 2027 County Budget is hereby amended as follows:

Increase:

Revenue		
01431000 92735	OASAS Opioid Settlement Funds	$45,000
Expenditure		
01432000 04703	PIVOT	$45,000

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing an Agreement with River Hospital for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities

By Legislator: _____

Whereas, The Program for Preschool Children with Disabilities provides a variety of related services to children aged three to five years with certain disabilities, such services to be provided in the least restrictive environment, be it home or agency based, and

Whereas, Chapter 243 of the Laws of 1989 requires that counties maintain a list of appropriately certified or licensed professionals to deliver related services to preschool children with disabilities and set a reasonable reimbursement rate for such services, subject to the approval of the New York State Education Department, and

Whereas, Resolution No. 189 of 2026 authorized agreements and established rates for the provision of related services in connection with the program for preschool children with disabilities, and an additional provider is eligible to be added.

Now, Therefore, Be It Resolved, That, pursuant to Section 4410 of the Education Law, Jefferson County enter into an agreement with River Hospital to provide physical therapy services and occupational therapy services for the period of December 8, 2026 through June 30, 2027, in accordance with the requirements of the State Education Law and regulations, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute such agreement on behalf of Jefferson County with the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2026 County Budget Relative to Community Services Preschool and Early Intervention Program

By Legislator: _____

Whereas, The cost of Preschool Special Education Services, Preschool Transportation, Early Intervention Transportation, and Preschool Professional Fees is projected to exceed the originally adopted 2026 County Budget, and

Whereas, Due to such increases, the 2026 budget presentation highlighted expenditures related to preschool services as a significant risk area that would likely require additional appropriation throughout the year, and

Whereas, The 2027 budget presentation once again highlighted this risk area explaining that the number of children served is up over 200 since 2021 and that center-based programs have increased from one to four, with additional classrooms pending approval, and

Whereas, Projected expenditures include The ARC Jefferson–St. Lawrence's transition from half-day to full-day preschool programming effective September 2025, additional NYSED-approved classrooms at Milestones Children's Center and Watertown City School District, increased enrollment capacity, additional one-to-one aide requirements, and anticipated tuition rate adjustments, and

Whereas, The expansion of center-based preschool programs has also increased the need for transportation services for eligible preschool children, and

Whereas, Early Intervention Transportation expenditures have also increased due to transportation requirements for eligible children attending toddler group programs and increased commercial transportation rates, and

Whereas, Additional Medicaid revenue in the amount of $805,000 is available requiring a matching 5% expenditure through the County contract for Medicaid billing services, and

Whereas, Additionally, increased preschool special education and transportation expenditures are expected to generate an additional $1,565,000 in State Aid Preschool Tuition revenue.

Now, Therefore, Be It Resolved, That the 2026 County Budget is hereby amended as follows:

Increase:

Revenue		
01431000 93446	St Aid Handicapped Child	$ 805,000
01431000 93823	St Aid Preschool Tuition	1,565,000

Expenditure

01296000 04401	Tuition-Handicapped Child	$3,000,000
01296000 04402	Transport-Handicap Child	530,000
01434000 04402	Early Intervention Services-Transport	17,000
01431200 04416	Professional Fees-External	20,500

Fund Balance

1000000 30599	Appropriated Fund Balance	$1,197,500

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing an Inter Municipal Agreement for Shared Services with Lewis County
in Relation to Providing Veteran Services

By Legislator: _____

Whereas, Pursuant to General Municipal Law §119-o municipal corporations may enter into cooperative agreements to share services for their mutual benefit, and

Whereas, Resolution Nos. 19 of 2023 and 67 of 2025 the Board of Legislators of the County of Jefferson entered into and subsequently renewed an intermunicipal agreement with the County of Lewis providing for the personnel of the Jefferson County Veterans Services Agency to assume the responsibility and duties of the Lewis County Department of Veterans Affairs, utilizing equipment owned and maintained by Lewis County, in consideration of an annual payment to Jefferson County, and

Whereas, Both counties desire to renew said agreement, and

Whereas, Each County has agreed that an equitable apportionment of costs for the combined program results in 38% of the annual budget cost being allocated to Lewis County and said share of the annual total budget shall be reimbursed to Jefferson County by Lewis County.

Now, Therefore, Be It Resolved, That the Chairman of the Board is hereby authorized to execute an intermunicipal agreement with the County of Lewis providing for the shared services of Veterans Department personnel for a period of up to three years beginning January 1, 2027, subject to the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

Office for the Aging 2026

Units of Service and Client Statistics	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov *	Dec *	Totals
Meals Home Delivered & Congregate (4716)													
Clients (at 25th of the month)	392	428	431	479	515	534	530	527	536	541	0	0	**4,913**
Home Delivered Meals (MLTC & congregate)	8,587	10,369	11,628	12,871	11,470	12,929	14,278	13,165	13,444	14,092	0	0	**122,833**
Congregate Meals (approx 75 clients at 7 sites)	314	375	424	461	417	511	539	592	552	607	0	0	**4,792**
Picnic Meals (C1 Congregate)	0	0	0	0	0	0	460	0	0	0	0	0	**460**
Shelf Stable Distributed	0	0	0	0	0	0	0	0	0	620	0	0	**620**
Emergency Frozen / Adjustment	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Total Delivered Meals	8,901	10,744	12,052	13,332	11,887	13,440	15,277	13,757	13,968	10,667	0	0	**124,025**
Transportation (4710)													
Total Transportation Rides	989	1,147	1,287	1,131	1,153	1,162	1,273	1,280	1,208	1,298	0	0	**11,928**
Caregiving- Housekeeping & Personal Care (4422)													
Total Caregiving Clients	47	44	37	35	52	49	52	51	51	51	0	0	
Total Caregiving Hours	507	430.50	464.25	506.50	541.50	572.5	927.25	802.50	818	797.75	0	0	**6,368**
Respite for Caregivers (4605)													
Total Respite Clients	19	21	20	23	20	22	23	24	20	21	0	0	
Total Respite Hours	382.75	327	478.5	398.70	442.75	463.75	485.25	490.50	428	428.5	0	0	**4,325**
Respite Haven (Not Alzheimer's) (4605)													
Total Respite Clients	3	5	5	7	8	8	8	7	7	7	0	0	**65**
Total Respite Hours	83.75	92.75	63	131.9	157.8	194	101	141.50	234	186.75	0	0	**1,386**
PERS Lifenet Units (4715)													
# of Clients with PERS Units	105	106	106	113	116	114	114	116	113	121	0	0	**1,124**
Legal Services (4411)0													
# of Clients Served	12	12	21	22	24	28	22	27	28	29	0	0	
Hours of Service	28.7	19	28.8	46.8	37	47	24	34.8	36.2	33	0	0	**336**
Disease Prevention & Health Promotion (4416/4414)													
Tai-Chi for Arthritis Clients	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Nascentia MLTC (Reimbursement for MLTC meals) (91972)													
# of clients	18	17	16	18	18	17	18	18	22	23	0	0	
# of meals	357	370	390	430	417	406	453	401	502	565	0	0	**4,291**
NY Connects Information & Referrals													
Information &Assistance for the month	125	136	155	154	141	161	149	140	135	133	0	0	**1,429**
Service Tickets for the month (quick call or referral)	1,180	1,103	1,164	1,044	1,121	1,212	1,410	952	1,169	1,367	0	0	**11,722**
Health Insurance Information & Counseling													
# of Clients Served	89	59	63	56	64	62	49	43	84	150	0	0	**719**
Counseling Sessions	124	88	81	78	78	81	69	58	96	188	0	0	**941**
Case Management Clients													
Pers Units only - no cm required	92	92	93	98	100	96	96	94	93	98	0	0	**952**
Alz Respite Sessions - no cm required	65	69	55	100	106	121	123	145	123	132	0	0	**1,039**
CM clients requiring bimonthly call/annual assmt	159	127	136	145	137	142	125	100	106	162	0	0	**1,339**
CM clients requiring semiannual assmt	159	127	136	145	137	142	125	100	106	162	0	0	**1,339**
CM Home Delivered meals requiring semiannual assmt	392	370	387	479	510	496	530	527	536	541	0	0	**4,768**
Total Case Managed Clients	867	785	807	967	990	997	999	966	964	1,095	0	0	**9,437**
													0
Home Care & PERS Waiting List Clients	56	58	59	55	63	68	77	76	71	76	0	0	**659**

Month: 10

Jefferson County Public Health Service Monthly Statistical Performance
For the Ten Months Ended October 31, 2026

CERTIFIED HOME HEALTH AGENCY

REFERRALS	2023	2024	2025	MTD Actual	YTD Actual	2026 Annualized	Amount of Change	Percent Change
CHHA	1,188	1,454	1,509	103	1,160	**1,392**	-117	-7.75%
AVERAGE DAILY CENSUS	**2023**	**2024**	**2025**	**MTD Actual**	**YTD Actual**	**2026 Annualized**	**Amount of Change**	**Percent Change**
CHHA	93	95	123	109	109	**109**	-14	-11.02%
VISITS	**2023**	**2024**	**2025**	**MTD Actual**	**YTD Actual**	**2026 Annualized**	**Amount of Change**	**Percent Change**
CHHA								
Skilled Nursing	5,393	5,686	7,460	594	5,609	**6,731**	-729	-9.77%
Physical Therapy	3,718	3,322	3,138	275	2,379	**2,855**	-283	-9.02%
Speech Therapy	0	0	15	0	91	**109**	94	628.00%
Medical Social Worker	528	454	507	48	432	**518**	11	2.25%
Occupational Therapy	846	723	935	165	1,341	**1,609**	674	72.11%
Nutrition	107	80	83	25	220	**264**	181	218.07%
Home Health Aide	963	873	900	107	749	**899**	-1	-0.13%
Sub-TOTAL	11,555	11,138	13,038	1,214	10,821	**12,985**	-53	-0.40%
PREVENT								
Skilled Nursing	2	9	11	0	26	**31**	20	183.64%
TOTAL VISITS								
Skilled Nursing	5,395	5,695	7,471	594	5,635	**6,762**	-709	-9.49%
Physical Therapy	3,718	3,322	3,138	275	2,379	**2,855**	-283	-9.02%
Speech Therapy	0	0	15	0	91	**109**	94	628.00%
Medical Social Worker	528	454	507	48	432	**518**	11	2.25%
Occupational Therapy	846	723	935	165	1,341	**1,609**	674	72.11%
Nutrition	107	80	83	25	220	**264**	181	218.07%
Home Health Aide	963	873	900	107	749	**899**	-1	-0.13%
GRAND TOTAL	**11,557**	**11,147**	**13,049**	**1,214**	**10,847**	**13,016**	**-33**	**-0.25%**
PARAPROFESSIONAL HOURS	**2023**	**2024**	**2025**	**MTD Actual**	**YTD Actual**	**2026 Annualized**	**Amount of Change**	**Percent Change**
CHHA								
Home Health Aide	996	877	900	107	749	**899**	-1	-0.13%

MOBILE INTEGRATED HEALTH - COMMUNITY PARAMEDICINE

INDICATORS	2023	2024	2025	MTD Actual	YTD Actual	2026 Annualized	Amount of Change	Percent Change
Cases	74	72	62		54	**65**	3	4.52%
Average Daily Census (MIH Cases not on CHHA)	15	29	39	31	31	**31**	-8	-20.51%
Visits	1,013	1,274	1,720	118	1,122	**1,346**	-374	-21.72%

PREVENTIVE SERVICES

CASES	2023	2024	2025	MTD Actual	YTD Actual	2026 Annualized	Amount of Change	Percent Change
PREVENT								
Communicable Disease	7,058	7,354	8,060	181	3,242	**3,890**	-4,170	-51.73%
Immunizations	1,115	1,519	1,515	316	1,174	**1,409**	-106	-7.01%
PPDs	140	142	130	10	91	**109**	-21	-16.00%
Childhood Lead Poison Prevention Program+ *								
Screens	2,999	2,805	2,537		1,698	**2,038**	-499	-19.68%
Tests with blood lead levels 5+	248	242	151		28	**34**	-117	-77.75%
Newborn Screening	24	27	26	1	18	**22**	-4	-16.92%
PREVENT TOTAL	**11,584**	**12,089**	**12,419**	**508**	**6,251**	**7,501**	**-4,918**	**-39.60%**

CLPPP data will be reported in quarters (M, J, S, D).

MEDICAL EXAMINER

INDICATORS	2023	2024	2025	MTD Actual	YTD Actual	2026 Annualized	Amount of Change	Percent Change
Cases	198	178	168	14	146	**175**	7	4.29%
Scene Investigations	15	16	9	6	31	**37**	28	313.33%
Autopsies	115	97	89	4	69	**83**	-6	-6.97%
Overdose Poisonings	29	22	15		10	**12**	-3	-20.00%
Pending Toxicology Confirmation	*0*	*0*	*0*	*4*				

November 12, 2026

Dear Director Jennings,

Congratulations. The Public Health Accreditation Board is pleased to notify you that the PHAB Accreditation Committee, on November 12, 2026, made its decision to confer Accreditation to Jefferson County Public Health Service.

You will be receiving a letter from PHAB formally notifying you of your health department's accreditation. You will also receive materials to support your communication efforts including specific language you can use to announce your accreditation.

Please remember that your health department will be required to submit an annual report to PHAB through e-PHAB. As part of the Annual Report, health departments are required to report on each of the following if it applies:

1. Circumstances that would prevent the health department's continued conformity with The Standards;
2. Progress related to specific measures required by the Accreditation Committee;
3. Any adverse findings by funding agencies; and
4. Activities related to continuous improvement as required by PHAB.

As you address areas of improvement noted in the site visit report and prepare for the development of your annual report, the PHAB Accreditation Committee provides the following guidance:

- Consider the three greatest strengths identified in your site visit report in order to build on your department's strengths.
- Consider the three most serious challenges or opportunities for improvement identified in your site visit report in order to address overarching issues.

Guidance from the Accreditation Committee is that your annual report specifically addresses the measure that was assessed as Slightly Demonstrated in your site visit report.

1.3.1 A Analyze data and draw public health conclusions.

The Accreditation Committee requires that the health department provides documentation for Foundational Capability Measures assessed as Slightly or Not Demonstrated in the Year 1 Annual Report. Specifically, you must include documentation to address Measure **1.3.1 A** in your first Annual Report. The documentation must address analyzed data and drawing public health conclusions. Your assigned Accreditation Specialist will be contacting you to schedule a call. The Committee will oversee the review of your Annual Report to consider continued accreditation.

Again, congratulations on your health department's accreditation.

Sincerely,

Joneigh S. Khaldun, MD, MPH, FACEP
President and CEO
Public Health Accreditation Board

Jefferson County Department of Social Services

2026

BALANCE	1,922,516	580,361	4,000	3,558,987	1,257,835	2,718,710	1,000,000	763,451	16,836	14,018

	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4600	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
BUDGET	6,490,648	2,000,000	4,000	20,563,036	3,326,955	14,000,000	1,000,000	5,012,000	50,000	93,000
LOCAL SHARE %	*0.00%*	*35.00%*	*25.00%*	*100.00%*	*0.00%*	*30.00%*	*100.00%*	*71.00%*	*0.00%*	*50.00%*
AVG BUD	540,887	166,667	333	1,713,586	277,246	1,166,667	83,333	417,667	4,167	7,750
JAN	872	7,550	0	1,581,772	132,093	11,825	0	260,489	1,173	0
FEB	459,722	36,199	0	1,581,772	140,969	904,428	0	348,648	874	3,757
MAR	444,558	132,482	0	1,977,215	223,195	1,100,499	0	494,419	37,457	14,320
APR	494,160	188,493	0	1,581,772	275,445	1,775,166	0	625,716	382	7,642
MAY	521,847	191,888	0	1,581,772	213,075	1,087,744	0	554,716	61	7,583
JUN	479,308	148,835	0	1,977,215	229,588	1,540,072	0	418,410	(6,369)	16,355
JUL	525,101	228,030	0	1,581,772	210,133	1,321,133	0	429,659	(564)	8,056
AUG	612,170	171,346	0	1,581,772	181,135	992,518	0	352,513	(31)	3,775
SEP	550,420	145,317	0	1,977,215	199,278	894,540	0	345,406	38	11,701
OCT	479,974	169,499	0	1,581,772	264,209	1,653,365	0	418,573	143	5,793
NOV										
DEC										
TOTAL	4,568,132	1,419,639	0	17,004,049	2,069,120	11,281,290	0	4,248,549	33,164	78,982

PROJ EXP: Forecast for Remainder of YEAR	6,089,680	1,882,785	0	20,563,036	2,582,703	15,025,953	1,000,000	5,317,413	34,142	105,309
PROJECTED BALANCE	400,968	117,215	4,000	0	744,252	(1,025,953)	0	(305,413)	15,858	(12,309)

VETERANS SERVICE AGENCY

September-October 2026
MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	94	55	149	228	9	24
February	30	137	145	162	20	17
March	29	74	103	85	4	31
Sub Total	153	266	397	475	33	72
April	82	42	124	145	8	21
May	111	233	237	237	13	34
June	60	75	487	619	29	7
Sub Total	253	350	848	1001	50	62
July	83	63	146	274	10	23
August	61	85	146	243	4	16
September	125	135	260	655	10	5
Sub Total	522	633	1399	2173	74	111
October	71	32	103	68	5	2
November	99	99	187	340	5	4
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA
*Service: Amount of assistance provided for each contact

COMMENTS: We are continuing to improve processes which improves the quality of the services we are providing. In the last month we have participated in 5 Outreach events The 2025 numbers for Awards are continuing to add up as many of the claims are still being decided. For 2025, a total of $2.1 Million has been added to Jefferson and Lewis Counties economies. 2026 YTD is $736K returned to Veteran and/or Spouses.